Chad Koslovsky

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View my resume and work: https://wra.koslovsky.xyz

Senior Systems Engineer | WRA

Cover letter

Hi WRA team,

I've worked on the MSP side of IT, which is one reason your move to bring it in-house caught my attention. For a distributed team doing everything from fieldwork to design and accounting, an IT transition has to make the day easier, not just move the same tickets to a different queue. I like getting to a point where staff know who owns a problem and the next engineer can pick the work up without guessing.

Through Technomancy IT, I've supported Microsoft 365 and Azure for clients and built identity and application integrations in Entra ID. One client needed aging servers, endpoints and network equipment refreshed while adding a satellite office. I helped bring the new location online with VPN, Windows Server and Active Directory access, and continued supporting the people who used it. At Front Range Internet, I ran the NOC and built diagnostics for operators who took the next shift. I also ran SOC 1 and SOC 2 audits, so I've had the experience of turning operating practices into something another person can verify.

My virtualization background comes from operating hosted desktops and migrating Hyper-V and VMware workloads rather than owning an Azure Virtual Desktop fleet. What I'd bring on day one is experience taking responsibility for the service, staying close to its users, and turning the things we learn during an escalation into better tooling and documentation. I'd be excited to do that as WRA brings its systems and support together.

Thanks,
Chad Koslovsky