Chad Koslovsky

Senior Systems Engineer | WRA

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Interactive resume and work: https://wra.koslovsky.xyz

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Summary

Systems engineer and managed IT owner with hands-on Microsoft 365, Azure, Entra ID and Windows Server experience. I support client users and systems after deployment, and bring earlier Front Range Internet NOC leadership, recovery verification and SOC audit work.

Skills

- Microsoft 365, Microsoft Azure and Entra ID
- SSO, SCIM and tenant-aware access controls
- Windows Server, Active Directory and endpoint support
- PowerShell, virtualization and restore verification
- NOC escalation, on-call support and runbooks

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

Present

- Support Microsoft 365 and Azure environments across client engagements and implement Microsoft Entra ID identity and application integrations.
- Build tenant-aware access controls and SAML and SCIM integrations for enterprise-facing applications.
- Modernized a client’s servers, endpoints and network and connected a satellite office through VPN, Windows Server and Active Directory. Provide direct client support and on-call escalation.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Led the NOC and took escalations that went beyond first-line support. Built troubleshooting tools and procedures for operators, hosting customers and colocation customers.
- Migrated workloads from Hyper-V and VMware ESXi to Docker and Kubernetes while completing targeted server and firewall upgrades.
- Led recovery verification and ran SOC 1 and SOC 2 audits, documenting operating controls and procedures.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Automated router and firewall setup with Node.js and used a custom Linux router to map individual Wi-Fi accounts to each customer office’s VLAN.
- Gave front-desk staff a separate interface for Wi-Fi password resets and troubleshooting.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Supported managed-service clients' networks and endpoints, took on-call requests, and built diagnostics for recurring issues.
- Worked directly with users and business owners through troubleshooting and service recovery.

Infrastructure and Systems Focal

IBM

2010 - 2012

- Managed virtualization test labs and hosted desktop platforms and coordinated access, changes and escalations across enterprise teams.
- Built an internal backup tool that executives and staff adopted to reduce licensing costs.

Selected Projects

Access boundaries and recoverable services

Technomancy IT · practice platform

- Designed tenant-aware shared services for a client support platform so customers and staff could use the same product without sharing access boundaries.
- Built a PostgreSQL backup check that validates the checksum, restores into a disposable instance and checks table counts.

Separate access for each customer office

Office Evolution · employment

2014 - 2015

- Built a provisioning system around a custom Linux router so each Wi-Fi account connected to the correct office VLAN. Applied bandwidth and access settings per office.
- Built separate front-desk Wi-Fi support controls so password resets and common troubleshooting did not have to wait on an engineer.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA Network+ | CompTIA | Earned

Project Links

Technomancy support platform overview: https://technomancy.it/#platform